

RESPONSIBLE PROCUREMENT



OUR APPROACH HAS 4 MAIN STAGES:

OUR COLLABORATIVE RELATIONSHIP WITH SUPPLIERS HELPS US MITIGATE RISK AND IDENTIFY OPPORTUNITIES.



REQUIREMENTS

Setting requirements for suppliers through our Responsible Procurement and Supply Chain Principles



INTERNAL CAPACITY BUILDING

Creating internal understanding through training our Procurement teams



ASSESSMENTS

Assessing our selected suppliers using the EcoVadis platform against 21 CSR criteria



DIALOGUE

Opening up possibilities for supplier involvement, working with suppliers to mitigate risk and identify opportunities for collaboration

Our value chain

The technology we use can feel a long way from the people who made it and the parts and materials it's made from. Global supply chains are complex systems of people, parts and services which are vulnerable to environmental, geographic, political, economic and societal risks.

We understand that our own supply chain needs to be resilient to consistently provide high quality products and services to our customers. It also needs to be responsible in order to mitigate the potential social, environmental and economic risks and costs connected to the life cycle of those products and services.

This is a story that involves every single person in our entire value chain. It's about managing risks, realizing efficiencies, creating sustainable products and building a culture of responsibility and respect towards our global community. Our customers trust us to do the right thing.

By working closely with our suppliers, we can position our business for strong growth whilst responsibly managing our social and environmental impact.

Why collaboration is key

In our Code of Conduct we set out comprehensive and practical guidance for our people around our shared commitment to treat our customers fairly, our colleagues with respect and to uphold the highest ethical and legal standards.

We want to make sure this approach is mirrored in how we set our expectations with the suppliers we work with, and while we always seek to monitor and improve the performance of our suppliers, we believe that our commitment to building better supplier relationships helps us work together to not only mitigate risks, but also identify opportunities for reducing our collective impact. We can collaborate to improve our understanding of how we source our network equipment and the electronic components we subsequently distribute to our customers. And we can join forces to create significant energy savings throughout our global network.

Operating a responsible supply chain goes far beyond our Procurement team. These principles must guide us in our day-to-day business and we must support all our colleagues to make responsible decisions. This is especially true for a global business like ours where local decisions are driven by the demands of each market in which we operate.

Steps we are taking

Our collaborative relationship with suppliers helps us mitigate risk and identify opportunities through a clearly laid out, fourstep process of requirements, alignment, assessment and dialogue.

- 1)** We set out the requirements for our suppliers through our Responsible Procurement and Supply Chain Principles. Our Principles cover a wide range of topics, including international labour standards, ethical business conduct, health and safety, environmental impact, conflict minerals and privacy and security.
- 2)** We ensure that all key people within our organisation are aligned with our strategy by providing responsible procurement training to everyone in our Procurement teams. This training covers our principles, the assessment tool, corrective actions and our Modern Slavery statement.
- 3)** We use the EcoVadis tool to assess and validate the environmental, social and governance (ESG) performance of our suppliers. EcoVadis enables us to assess and benchmark our suppliers through a scorecard with actionable feedback and an online corrective action plan.
- 4)** As well as setting out clear requirements for suppliers, we also strongly believe in the power of dialogue. If we discover that a supplier isn't adhering to our key principles, we'll seek to work with them to address that non-adherence through a mutually agreed corrective action plan. We also work in collaboration with our suppliers to try and reduce or solve ESG issues affecting the industry.

KEY ISSUE AREAS

We actively analyze our suppliers and select and categorize suppliers by risk. This risk-based approach helps us investigate the key issues in our supply chain and understand their potential impact. Here are some examples of the risk areas we are focused on:

HUMAN RIGHTS: protecting against human trafficking, forced labour and slavery-like practices such as debt bondage and the sale or exploitation of children.

CONFLICT MINERALS: ensuring that the minerals we use in our products are not mined in conditions of armed conflict or sold by armed groups.

DATA PROTECTION AND PRIVACY: protecting the security and privacy of our customer's data.

ENVIRONMENTAL IMPACTS: collaborating on a range of environmental risks and opportunities as they emerge.

To find out more please get in touch at:
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PROCUREMENT TRAINING

Our training is designed to support our procurement team at Liberty Global to understand how we each contribute to making responsible sourcing decisions every day.



What's next

We've built a strong strategy from which to keep improving.

Every year, we set out our policies and approach to modern slavery as we refresh and publish our Modern Slavery Act statement. We will continue to update and expand our procurement training materials as we roll training out across more of the business.

We'll engage in further dialogue with suppliers currently working through corrective action plans and we'll explore further contract clauses to reinforce the expectations we have of all suppliers. We'll also seek to further embed all responsible procurement activities within our procurement processes.